

BUSINESS PROFILE: MPUMI LOGISTICS PTY LTD



PRESENTED BY :

MPUMI LOGISTICS PTY (LTD)

87 WESTERN AVENUE, VINCENT, EAST LONDON, 5200

COMPANY PROFILE
MPUMI WISDOM LOGISTICS



Strategic Background Information About MPUMI WISDOM LOGISTICS Pty (LTD)

1. INTRODUCTION AND NATURE OF BUSINESS

Mpumisi Wisdom Logistics was established in 2016 and commenced road transport operations on 08 February 2017.

The Company operates super link taut liners and flat decks trucks countrywide as well as cross border.

2. LOCATION

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| Head office | - 5644 NU 2 Mdantsane, East London. |
| Branch offices | - 87 Western Avenue, Vincent, East London |
| | - 165 Mimosa Rd, Fairview, Port Elizabeth |
| | - 16 Hammond Str, Onverwacht, Cape Town |
| | - Unit 8, Vanwyksrus, Eikenhof, Johannesburg |



3. MISSION

Our aim is to be a significant player in the South African transport industry by anticipating and being pro-active to increased demands of clientele and providing cost-effective solutions in transporting goods.

4. VISION

Our business philosophy is to constantly exceed expectations of our clients by attaining a standard of excellence in transporting goods. We always endeavor to transport goods timely, safely and in a cost-effective manner and understand our clients' requirements. Through understanding our clients' requirements and business operations we become partners and not only transporters of goods.

5. OUR VALUE PROPOSITION

5.1. What we stand for

- We always conduct our business with honesty, integrity, respect and the highest business and ethical standards. This allows us to build long-term professional relationships with our clients. We endeavor to understand our client's businesses through regular interactions and information sharing sessions to enable us to provide a service exceeding customer expectations.
- Regular communication with clients also enables us to ensure that operations run smoothly and problems are detected and corrected as they arise. Communication and feedback also ensures that problems do not resurface in future leading to continuous improvement in our service offering to clients.



5.2. Our Human Resources

- The owner and Director of Mpumi W. Logistics have been involved in the transport business for 30 years. Their understanding of both the transport and logistics industries places Mpumi W. Logistics at an advantage in the successful completion of the road transport assignments. This understanding inspires us to ensure that goods are transported timely, safely and cost-effectively at all times.
- We always select drivers and staff with great care and ensure that they are legally qualified to drive the various category vehicles and possess the necessary passenger and goods transportation permits.
- Our drivers are not only trained to operate the required classes of vehicles but also to understand the importance of customer service and implications thereof on our business. To this end we ensure that our drivers regularly receive training, amongst others, in attitude and behavior training, driver development training, customer relation.

5.3. Our location

- Mpumi Logistics offices are conveniently situated at East London, Port Elizabeth, and Cape town.

5.4. Our fleet

- We operate a fleet of 86 Super link Tautliners and Flat Decks
 - Our vehicles are under repair and maintenance contracts to minimize or eliminate unnecessary break-downs.
 - Our vehicles are always insured against theft and accidents.
 - We are in a position to immediately provide replacement vehicles in case of breakdowns.
 - Our vehicles are fitted with real-time tracking devices which enable us to locate them at any point in time.



5.5. Our operations

- To ensure safe and timely collection and delivery of cargo.
- Real-time communication with customers.

5.6. Responsible corporate citizen

- We subscribe to the measurements within the Broad-Based Black Economic Empowerment (B-BBEE) Level 1.

6. CONTRACTUAL OBLIGATIONS

The provision of our services is based on the agreed Transport contract with our customers backed by a Service Level Agreement.

7. NUMBER OF EMPLOYEES : 91

8. SERVICE PROFILE

The company has 1 major operational activity, representing the sectors in which we operate, with intent to grow to other sectors like International Forwarding (Air & sea freight).



9. LOGISTIC SERVICES

9.1. Warehousing, stock control and assembly.

Our extensive warehousing complex houses a number of specialist activities. We offer services based on Value Added Services (VAS), which include warehousing; computerized stock and inventory control; order picking; packing; assembly of components; order control and communication between supplier and consignees. Deliver stock at a required time.

9.2. Design, management and control of logistical functions for other companies.

We set up and provide manpower systems to move goods within factories as well as between factories and warehouses. A project group would analyse your requirements and make proposals for the most suitable means of handling your products. Provision of dedicated warehousing either on a turnkey basis or use of existing facilities can also be arranged.

10. SERVICE PROFILE

10.1. Type of Service

Full load; dedicated vehicles and break bulk.

The volumes required to be moved and the timing involved will determine the type of service. On groupage services you pay for the volume taken only, thus offering an economical means of moving smaller volumes to any destination.



10.2. Destinations

Our service concept is to give you a delivery service to or from any destination in South Africa, regardless of the size of load. To operate such a system, we have regular trucking services to and from the major cities.

10.3. Transit times

Timetables not only determine departure days, but also at what time we depart from the origin depot and arrive at destination. Inter-depot trucking is done in the shortest possible time, and overnight if required. You can choose from a standard service or an express service, depending on your priority. We can move the cargo to suit the circumstance.

11. FEATURES AND BENEFITS OF MPUMI WISDOM LOGISTICS SOUTH AFRICAN DISTRIBUTION.

The summary highlights the most important considerations that will help you realize distribution policies to suit your company. Linking the distribution to a South African warehousing or sorting and buffer stock facility will undoubtedly increase effectiveness of your operation.

- one point of contact for the whole of South Africa, either electronically, written or verbal. (POD Scanning system)
- financial control over COD shipments
- no need to have stock stored at several locations throughout South Africa
- exact status of inventory on a daily basis

Timing

- short delivery times from the time of order to time of arrival at destination
- timetable services allow regular deliveries, and on fixed days if required
- express shipments by road throughout South Africa

12. Contacts Details:

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